

IT OUTSOURCING 2009

PLUS:
CASE STUDY
DC/DRC
OUTSOURCING



Bagaimana menentukan suatu pekerjaan akan di-outsourced atau insource? Pekerjaan apa saja yang akan membahayakan perusahaan jika dilakukan outsource?

Apa saja yang dibahas tentang *Outsourcing* dalam PBI dan *Best Practice Framework*?

PBI	COBIT	ITIL
Audit	Manage Third Party Services:	<ul style="list-style-type: none"> Purpose/goal/ objective Main Processes Coverage Contract Database
Manajemen	<ul style="list-style-type: none"> Identification of All Supplier Relationships Supplier Relationship Management Supplier Risk Management Supplier Performance Monitor 	<ul style="list-style-type: none"> Triggers, inputs, outputs and Interfaces Key Roles & Responsibilities Challenges & Risks Critical Success Factor Metrics
Pengembangan dan pengadaan		
Operasional		

Performansi *outsourcer* yang tidak sesuai dengan kesepakatan menjadi risiko yang paling sering dihadapi dalam pelaksanaan *outsourcing*



Sumber: survey Outsourcing, *Sharing Vision*™, 2006-2007

Schedule

Thursday, August 27, 2009

- 09.15 - 09.30 Morning Coffee/Tea & Registration
- 09.30 - 11.30 Global Trend & State of The Art of IT Outsourcing in Indonesia
- 11.30 - 13.00 Prayer & Luncheon
- 13.00 - 14.30 Reviewing Outsourcing Framework based on Compliance & Best Practices (PBI, ITIL, CoBIT, etc)
- 14.30 - 15.00 Afternoon Coffee Break
- 15.00 - 16.30 How to Decide Outsourcing vs Insourcing and Pricing Calculation

Friday, August 28, 2009

- 08.00 - 09.30 Managing Vendor (1): Selecting Vendor and Developing Contract
Managing Vendor (2) : Handling Vendor in Implementation and Operation Stage
- 09.30 - 10.00 Morning Coffee tea
- 10.00 - 11.30 Case Study: DC/DRC Outsourcing
- 11.30 - 11.40 Penutup
- 11.40 - 14.00 Prayer and Luncheon

Kamis - Jum'at, 27-28 Agustus 2009
Hotel Preanger Bandung
Jl. Asia Afrika 81, Bandung



Biaya

- Rp.5.500.000,-
Lunch & Coffee Break,
Meeting Package, Course Material & Certificate
No Accomodation
 - Rp.6.500.000,-
Lunch & Coffee Break,
Meeting Package, Course Material & Certificate
Two Nights Accomodation (room only + breakfast)
- Pembayaran dapat dilakukan dengan mentransfer ke:

Bank BRI
Kantor Cabang Pembantu ITB Bandung
No. Rek. 0593.01.005224.50.7
a/n. Sharing Vision

Reservasi
Paling lambat 25 Agustus 2009

Informasi & Registrasi
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